



LOCR Cancellation Policy - Masters

Quarterly / Annual Memberships

LOCR generally follows the Lake Oswego Parks & Recreation Refund Policy (see below). However, the policy for Masters Memberships is as follows:

You may cancel your membership up to two weeks after the first day of practice and receive an 80% refund or 100% credit on your LOCR account, which you may apply toward future team fees. Cancellations received more than two weeks after the first day of practice are not eligible for a refund or an account credit. To cancel your registration, email registration@lorowing.com.

Lake Oswego Parks & Recreation Refund Policy:

- If Lake Oswego Parks & Recreation cancels a class, activity, or event, a full refund is issued to each participant.
- If a participant cancels a class, activity, or event greater than 5 business days prior to the start date, a refund may be requested. A \$5 refund processing fee is charged.
- In lieu of a refund, a participant may request a voucher to be used toward a future class, and the \$5 refund processing fee is waived.
- Refunds are not given for the following situations:
 1. The refund request is made less than 5 business days prior to the class, activity, or event start date.
 2. The participant chooses to not attend the class, activity, or event for which the participant is enrolled.
 3. The class, activity, or event has ended.
- All vouchers must be used prior to the end of the fiscal year.